

Reporting Workers' Compensation Claims

For dates of accident on or after January 1, 2003, the Managed Care Arrangement for the Division of Risk Management is **CORVEL CORPORATION.**

What to do if an injury occurs:

In a medical emergency, transport the injured worker to the nearest medical facility or call 911 for emergency. Following the arrangement of emergency medical treatment for the injured employee, call:

**1-866-786-3351 to report the injury to
CORVEL CORPORATION .**

If an injury requires non-emergency medical treatment, call **1-866-786-3351** immediately prior to obtaining medical treatment. **CorVel Corporation** will assist you in selecting an appropriate medical provider, and will arrange the appointment. **CorVel Corporation** provides this service 24 hours per day, 7 days a week.

After medical treatment is arranged, **CorVel's** First Response Unit will provide the Division of Risk Management, the Workers' Compensation Coordinator, and the injured employee with a copy of the First Report of Injury (Form DWC-1).

Section 440.134(17), Florida Statutes **requires** injured workers to utilize care providers who are part of the employer's managed care arrangement or "MCA".

This program ensures quality medical care delivery. The goals of this program are:

- To ensure the injured worker receives quality, cost effective medical care
- To ensure medical care is geared toward expedient recovery
- To ensure the appropriateness of hospitalization
- To ensure an appropriate discharge plan
- To channel injured employees to CorCare network providers and physicians
- To return the employee back to work as quickly as medically feasible

DEFINITIONS

Managed Care Arrangement - The arrangements under Florida statute 440.134; means an arrangement under which a provider of health care, a facility, a group of providers, or an insurer that has an exclusive PPO or HMO has entered into a written agreement directly or indirectly with an insurer to provide and to manage appropriate remedial treatment, care and attendance to injured workers.

Medical Care Coordinator - A primary care physician within a provider network who is responsible for managing the medical care of an injured worker, including other providers and facilities to which the injured employee will be referred. A medical care coordinator shall be a physician licensed under Chapter 458 or an osteopath licensed under Chapter 459.

Provider Network - A comprehensive panel of health care providers and health care facilities who have contracted directly or indirectly with an insurer to provide appropriate remedial treatment, care and attendance to injured workers in accordance with Chapter 440.

Primary Care Provider -- With the exception of emergency treatment, the initial treating physician and when appropriate, continuing treating physician, who may be a family practitioner or internal medicine physician licensed under Chapter 458; a family practitioner, general practitioner, or internal medicine osteopath licensed under Chapter 459; a chiropractor licensed under Chapter 460; a podiatrist licensed under Chapter 461; an optometrist licensed under Chapter 463; or a dentist under Chapter 466.